SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS

OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, AND 30

1. REQUISITION NUMBER: SEE SCHEDULE

2. CONTRACT NO.	3. AWARD/EFFECTIVE DATE	4. ORDER NUMBER	5. SOLICITATION NUMBER	6. SOLICITATION ISSUE DATE
HQ003417A0011	26-Mar-2018	HQ003418F0118P00005		

7. FOR SOLICITATION INFORMATION CALL:	a. NAME	b. TELEPHONE NUMBER *(No Collect Calls)*	8. OFFER DUE DATE/LOCAL TIME

9. ISSUED BY CODE HQ0034

WHS - ACQUISITION DIRECTORATE
1225 SOUTH CLARK ST, SUITE 910
ARLINGTON VA 22202-3909

TEL:
FAX:

10. THIS ACQUISITION IS [X] UNRESTRICTED OR [ ] SET ASIDE: _____ % FOR:

[ ] SMALL BUSINESS
[ ] WOMEN-OWNED SMALL BUSINESS (WOSB) ELIGIBLE UNDER THE WOMEN-OWNED SMALL BUSINESS PROGRAM
[ ] HUBZONE SMALL BUSINESS
[ ] EDWOSB
[ ] SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS
[ ] 8(A)

NAICS: 541990

SIZE STANDARD: $15,000,000

11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED
[ ] SEE SCHEDULE

12. DISCOUNT TERMS

[ ] **13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)**

13b. RATING

14. METHOD OF SOLICITATION
[ ] RFQ [ ] IFB [ ] RFP

15. DELIVER TO CODE HQ0564

ODCMO
JENNIFER MARROIG
4800 MARK CENTER DR
ALEXANDRIA VA 22311

16. ADMINISTERED BY CODE

SEE ITEM 9

17a. CONTRACTOR/ OFFEROR CODE 438P1 FACILITY CODE 438P1

MCKINSEY & COMPANY, INC. WASHINGTON D.C.
KIRK RIECKHOFF
1200 19TH ST NW STE 1100
WASHINGTON DC 20036-2412

TELEPHONE NO. 202-662-0016

18a. PAYMENT WILL BE MADE BY CODE HQ0649

DFAS-INDY TRICARE MANAGEMENT ACTIVITY
8899 EAST 56TH STREET
INDIANAPOLIS IN 46249

[ ] 17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER

18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a. UNLESS BLOCK BELOW IS CHECKED [ ] SEE ADDENDUM

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/ SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	SEE SCHEDULE				

25. ACCOUNTING AND APPROPRIATION DATA

See Schedule

26. TOTAL AWARD AMOUNT (For Govt. Use Only)

$3,643,938.20

[ ] 27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1. 52.212-4. FAR 52.212-3. 52.212-5 ARE ATTACHED. ADDENDA [ ] ARE [ ] ARE NOT ATTACHED

[ ] 27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED. ADDENDA [ ] ARE [ ] ARE NOT ATTACHED

[ ] 28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN 0 COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED.

[ ] 29. AWARD OF CONTRACT: REF. OFFER DATED . YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS:

30a. SIGNATURE OF OFFEROR/CONTRACTOR

31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER)

Dimitria Antonopoulos

30b. NAME AND TITLE OF SIGNER *(TYPE OR PRINT)*

30c. DATE SIGNED

31b. NAME OF CONTRACTING OFFICER *(TYPE OR PRINT)*

DIMITRIA, H. ANTONOPOULOS / CONTRACTING OFFICER
TEL: (703) 545-3190
EMAIL: dimitria.h.antonopoulos.civ@mail.mil

31c. DATE SIGNED

21-Mar-2018

The deployment of the MHS GENESIS electronic health record is part of an overall health care management system modernization and will significantly enhance data driven reform efforts in the future. The system is in the initial operating capability (IOC) phase and will be deployed enterprise-wide to support the delivery of standardized, efficient, high quality health care to our active duty Service members, veterans, their families and other beneficiaries, which will reduce variation in care and allow for better visibility on health care and resource use.

C-2 Objective/Scope:

This task order to provide the Assistant Secretary of Defense for Health Affairs ASD(HA), and other DoD senior leaders, with an independent review of the MHS GENESIS implementation and deployment strategy. Contractor to provide objective data and information that will be used to evaluate MHS GENESIS configuration decisions; the effectiveness of the initial deployment strategy; lessons learned to inform future deployments; and information that supports the full deployment decision (FDD) scheduled for May 2018.

Detailed Work Plan

The contractor shall work with the Program Management Office, functional champion(s), personnel on-site at the initial deployment locations, and others as necessary to develop a reasonably comprehensive assessment regarding the MHS GENESIS deployment to the first four MHS locations and their subordinate sites in the Pacific Northwest: Naval Hospital Bremerton, Madigan Army Medical Center, Naval Hospital Oak Harbor, and Fairchild Air Force Base.

Specific methods for completing this project will be determined by the contractor in consultation with the ASD(HA) (and staff) and may include, but is not limited to, site visits, objective data collection, surveys and focus groups of providers and staff at the initial deployment sites. It is expected that the contractor will use industry defined standards for success including, but not limited to, user adoption, up/down time, log in latency, provider adoption, provider satisfaction, etc.

The Government will provide access to planning documents, system performance reports, incident logs, number of events/users, help desk tickets and any other documents required to perform the tasks in the statement of work.

C-3 Tasks:

This section describes the general requirements for this effort. The following sub-sections provide details of various considerations.

Work Plan areas:

1. **Assessment of System Performance**

- Evaluate system performance from an end user perspective
- Determine adequacy of the network to support current deployment and future deployment to the enterprise
- Determine impact of DoD-specific security on performance of system
- Provide report 30 days after start

2. **Assessment of End-user Support and Training**

- Determine extent of provider adoption at the four IOC sites
- Determine adequacy of support of end-users before, during and after deployment of MHS GENESIS at the four deployment sites; based on industry standards, provide recommendations for centralized and on the ground support
- Determine adequacy of end-user training on use of the EHR and the enterprise workflows
- Analyze workflows and their implementation
- Determine appropriateness/adequacy of user role management
- Assess problem areas already identified (e.g. the pharmacy module)

3. **Assessment of Patient Safety**

- Review and analyze all patient safety incidents that may be related to the EHR